

## **No Code Enforcement Report this week**

### **Outreach**

#### **Housing**

- **Housing Match:** Outreach met with 3 clients who were matched for housing and discussed the next steps in the housing process. Outreach will follow clients' housing status.
- **Housing Match:** Outreach met with a client who was previously matched and was going to be placed in temporary housing. However, client is no longer interested in temporary housing and instead, will wait for permanent housing.

#### **New Clients**

- Outreach was contacted by new client for assistance with housing resources and companion animal documentation. Outreach discussed resource options available for client and setup an intake appointment.
- Outreach was contacted by new client who was given Outreach phone number from Costa Mesa Police Department. Client is wheelchair bound and states she grew up in Costa Mesa. Outreach provided client with resources for food and shelter and asked her to come in for an intake.

#### **Reconnections in Progress**

- Two clients are working with Outreach to be reconnected to Wisconsin. Client's host family is reticent to take in both clients. Outreach will relay this message to the clients and discuss other reconnection options.

#### **Linkage Medical**

- Outreach gave a bus pass to a client to get to a hospital as his legs were swollen and difficult to walk.
- Outreach could not locate a client to remind him of his appointment with his oncologist, Outreach went to the appointment, and waited for the client however, client did not show.
- Formerly housed client is back at nursing home in Torrance where he is receiving treatment after a blood transfusion.

### **Linkage Documentation**

- Outreach met a client who needs legal papers notarized for the purposes of county services. Outreach was able to notarize and mail client's documents.
- Outreach has linked a homeless client to an identification voucher, and will assist client in applying for services through the county once identification card is issued.
- Outreach has also linked a chronically homeless client to SOS. Also, Outreach is assisting client get his disabling condition form completed for Permanent Supportive Housing.

### **Linkage Social Services**

- Outreach helped a client get her Social Security Income reinstated. Outreach called caseworker on behalf of client and explained client's current social security status. As a result of the phone call, client will be getting back pay and increased funds each month.

### **Linkage Legal Services**

- Outreach referred a client to Public Consulting Group services for assistance with Social Security appeals.

### **Linkage Mental Health**

- Mental Health and Outreach met with a long time homeless client to link him to Telecare and/or Opportunity Knocks.
- Mental Health and Outreach met with a client and linked her to Older Adult Services. Client went for her intake and has an appointment next week.
- Mental Health and Outreach met with client to discuss mental health resources but client is not interested in services at this time.
- Mental Health and Outreach met with a client who was recently released from jail and made an appointment for him to have an intake in order to link him to the County's Persistent Assertive Community Treatment Program (PACT), Telecare, or Opportunity Knocks.

### **Linkage Domestic Violence**

- Outreach received a call from Costa Mesa Police Department regarding a female who was a victim of Domestic Violence. Outreach provided domestic violence resources and shelter information to client.

## **Contacts**

- Outreach came across a client who stated he had taken too much insulin. When asked if he would like paramedics, he refused as his condition was improving.
- Client met with Outreach to discuss possible living arrangements for post medical surgery. Client was also in need of funds for medicine she needed to take before her surgery. Outreach provided client with county medical insurance information and winter shelter information.
- Client informed Outreach that he is living in his van with his son. Son is gravely ill and is in need of warm clothing. Outreach provided client with winter shelter information and provided winter clothing.

Outreach met with client who is a veteran and reminded him to call the Veteran Administration as there are new housing projects he may be eligible for.