

Weekly Report for July 23, 2017 to July 29, 2017

Assisted: 44

Temporarily Housed Independently

Outreach was informed by resident client, that he will continue to receive treatment and housing through a rehabilitation program versus enter permanent supportive housing.

New Client

Outreach met with and performed intake assessments on 7 new homeless individuals. Of the 7 new clients, 2 are a married couple living in their car for over 3 years. One of the new clients is elderly and one is a police department referral. All clients indicated the need for financial assistance, housing assistance, and general community linkages.

Contacts

Outreach contacted non-resident client to set up an appointment and follow up on medical insurance benefits application.

Outreach contacted non-resident client to set up an appointment to discuss legal matters.

Linkage Permanent Supportive Housing

Outreach administered housing assessments to 8 resident clients and 1 non-resident client. These housing assessments assess clients' eligibility for government subsidized housing.

Linkage Legal

Outreach contacted local court to receive appointment information for resident client's court date appearance.

Linkage Transportation

Outreach ordered a cab for 1 resident client to transport him to his place of residence in **Santa Ana**.

Linkage Mental Health

Outreach met resident client at mental health clinic. Outreach spoke with client's mental health professional regarding client's medications. Outreach will follow up with client and discuss medication management.

Outreach linked resident client to local mental health clinic.

Outreach, in collaboration with Costa Mesa police officer, transported resident client to mental health clinic for appointment and worked with him in applying for county benefits at clinic.

Linkage Job Connection

Outreach provided client with job resources pamphlet, and discussed local job workshops in the area.

Linkage Substance Abuse

Outreach contacted local drug treatment facility to link 2 resident clients to services; however, facility does not provide specialized medical detox services. Outreach will continue to search for services that match the client's needs.

Outreach and resident client requested medical physician to refer client to medical detox facility for services. Outreach will follow up with medical physician for referral information.

Linkage Housing Recovery Resources

Outreach provided resident client with housing listings and affordable room rental listings.

Linkage Documentation

Outreach provided documentation services and linkages to 6 resident clients. This included providing clients with homeless verification letters, Identification Card Fee Waivers, emotional support animal, and disabling conditions forms. These documents assist clients in their housing navigation process.

Linkage Medical

Outreach's attempt to make medical appointment for resident client was declined since client's medical insurance is no longer valid. Outreach will follow up with client and re-apply for medical insurance.

Outreach scheduled and attended medical appointments for 2 resident clients.

Outreach was informed that 2 resident clients were admitted to the emergency room and were in severe condition. Outreach will follow up with clients to check on the status of their health and assist hospital social worker with discharge plan.

Linkage Social Services

Outreach linked 2 resident clients to Orange County Social Services Agency for assistance with food stamps, medical insurance, and government public assistance benefits.

Outreach and resident client met to call Social Security for verification of benefits and credit needed to receive full benefits.

Outreach referred 2 resident clients to Public Consulting Group for assistance in appealing Social Security benefits status.

Linkage Collaboration Case Management

Outreach in collaboration with housing partners, spoke on behalf of 6 resident clients to strategize ways for current clients to keep their housing.

Outreach in collaboration with community partner, requested partner to visit recently housed client and provide social support services.

Outreach collaborated with community partner and requested that partner visit encampment on private property and speak to individuals who need assistance in recovering from their homelessness.

Outreach, in collaboration with community partner, connected nonresident client to shelter resources back in their community of origin.

Outreach contacted local medical clinic to lift ban they had in place for resident client. Resident client can now seek services for medical related issues at clinic.

Outreach is in contact with resident client's hospital room nurse and receives updates on client's health condition.