

Weekly Report for August 06, 2017 to August 11, 2017

Assisted: 73

Emergency Housed by Outreach

Outreach, in collaboration with local community partner, housed 1 resident client on an emergency temporary basis, since client was suffering with medical related complications.

Temporary Housed by Outreach

Outreach, in collaboration with local community partner, temporarily housed 2 resident clients.

Reconnection

Outreach, in collaboration with community partner, reconnected 1 non-resident client to his home in Georgia.

New Client

Outreach met with and performed intake assessment on a total of 2 new clients. 1 Client was a police department referral. Client indicated need for medical services and linkages to community clinics. Outreach will follow up with client to provide needed support.

Linkage Permanent Supportive Housing Assessment

Outreach administered housing assessments to 3 resident clients. The housing assessments determine client's eligibility for government subsidized housing.

Linkage Housing Recovery Resources

Outreach provided housing listings to 2 resident clients and 1 non-resident client for housing navigation support.

Outreach was informed of resident client's upcoming deadline to submit housing documents. Outreach will contact client and follow up as needed including provision of emotional animal documentation.

Outreach provided local homeless shelter information to non-resident client.

Resident client failed to show up to housing meeting; Outreach will follow up with client and reschedule meeting.

Linkage Substance Abuse

Outreach contacted medical physicians for 2 resident clients and asked for medical detox referrals. Outreach will follow up with medical provider to check on client's status for medical detox.

Outreach contacted county detox facility to check on resident client's eligibility status for service and position on waitlist.

Outreach provided listings of local detox facilities to resident client and helped client in making an appointment to visit detox facilities. Outreach will follow up with client and provide further assistance as needed.

Linkage Mental Health

Outreach referred 4 resident clients to mental health services and, in collaboration with police department, Outreach was able to find service resistant mentally ill client and remind her about upcoming appointment.

Linkage Medical

Outreach met 3 resident clients at their respective medical appointments. Outreach spoke with medical professionals about clients' progress with treatment and discussed with follow up options.

Outreach picked up prescription medication for resident client and delivered it.

Outreach met resident client at local hospital and discussed treatment option that best fit the client's current needs.

Outreach met non-resident homeless individual at local church; individual was in pain and in need of immediate medical attention. Outreach linked client to local community hospital.

Linkage Social Services

Outreach linked 3 resident clients to social services for county benefits and resources.

Outreach linked 2 resident clients to Veteran Administration services for veteran benefits information.

Outreach assisted resident client in having his Social Services benefits reinstated.

Linkage Transportation

Bus passes and cab rides were provided to clients.

Outreach provided resident client with a cab ride to attend housing meeting.

Outreach provided resident client with bus pass to support client who was in need of medical attention.

Outreach provided transportation for resident client to go to his place of residence.

Linkage Job Connection

Outreach reconnected non-resident client to his previous place of residence, and was offered a job and currently employed.

Linkage Documentation

Outreach provided 1 resident client with a free identification card voucher.

Outreach delivered Social Security appeals paperwork to resident client's physician.

Outreach faxed disabling condition form to resident client's doctor.

Outreach submitted housing paperwork for resident client.

Linkage Collaborative Case Management

Outreach assisted 6 resident clients in collaborating with their respective community partners in assisting them with case management related needs.

Outreach was informed that 2 resident clients have been matched for housing. Outreach will follow up with resident clients and provide collaborative case management services.

Contacts

Outreach contacted resident client and did a wellness check.

Outreach was contacted by recently housed resident client who was in distress. Outreach advised client to call police department. Outreach will follow up with client as needed.

Outreach was contacted by 2 resident clients. Outreach redirected clients to respective services that matched their needs. Follow ups will be provided on an as needed basis.

Outreach was contacted by non-resident client for general assistance. Outreach redirected client to visit outreach during normal intake hours.

Outreach was contacted by non-resident client's family member who was seeking information on client's whereabouts. Outreach offered to assist relative and will follow up as needed.

Other

Outreach assisted resident client in bike repairs.

Outreach linked resident client to mail services provided by local community partner.

Field Support

Outreach with the assistance of Costa Mesa Police Department, County of Orange Outreach and Engagement, and Park Rangers in following up with new and existing clients in Costa Mesa.

